



A Property Management Association of West Michigan  
**EDUCATIONAL WORKSHOP**

# Bed Bugs 101

## A Property Management Company's Perspective



Presented by Gary Offenbacher

**FRIDAY April 16, 2010**

9:00 a.m. – Noon

**Brookmeadow Apartments  
0-143 Brookmeadow N. Lane  
Grandville MI 49418**

**MEMBERS: \$39      NON-MEMBERS: \$49**

- € **The Science of Bed Bugs**
- € **Damage to Humans**
- € **Management Issues**
- € **Legal / Media Issues**
- € **Resident Training**
- € **Bedding Encasements**
- € **Treatment Options**

Please RSVP by April 9, 2010. *Sorry, no refunds on cancellations received after April 9, 2010.*

Company Name \_\_\_\_\_

Street Address, City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail address \_\_\_\_\_

*Please List Individual Names Attending:*

*CHOICE OF DATE*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Fax to 616-257-0398 or e-mail attendees names to info@pmawm.com  
or Call 616-531-5243 or Toll-free 866-989-9800.

Mail payment to:

**PMA of West Michigan, 2675 44th Street SW, Suite 303, Wyoming, MI 49519**